

## ENGELFIELD BRANDED PRODUCTS

### LIMITED WARRANTY NEW ZEALAND

Kohler New Zealand Ltd (Kohler) warrants to members of the public that Englefield plumbing fixtures and fittings are warranted free of manufacturing defects for the following set periods from the date of purchase (**Warranty**):

<b>Shower Enclosures</b>	
Acrylic Walls	5
Door & Tray	5
Shower seals	1
<b>Bathroom Furniture</b>	1
<b>Toilets</b>	
Tanks & Pans	5
Seals & Washes	2
Toilet seats, bumpers & hinges	2
<b>Basins</b>	5
<b>Baths &amp; Spas</b>	
Acrylic Shell	5
Electronic components & fittings	1
Spa & Bath Fittings	1
<b>Tapware</b>	
Tapware	7
Shower hoses	2

Where the Englefield product is purchased for the purposes of a business, then the warranty period is 12 months from the date of installation of the product.

Kohler specifies that in line water filters should be used with Englefield Tapware and that any damage to ceramic cartridges without the use of in line filters will void any Englefield warranty.

Kohler specifies that no cleaners should be used in any Englefield toilet cisterns and that any such use will void any Englefield warranty.

Kohler specifies that no chemicals such as bleach, hair dye, solvents, alcohol, citrus based chemicals, bath oils, bath salts and abrasive cleaners should be used in any Englefield bathing or showering product and that any such use will void any Englefield warranty. Also Kohler specifies that hot water must be limited to a maximum of 55 deg C and that any increase in temperature will void any Englefield Warranty.

Kohler New Zealand Ltd will at its election, pursuant to its obligations under the Warranty, repair, replace or make appropriate adjustment where Kohler New Zealand Ltd's inspection discloses defects occurring in normal usage subject to the terms and conditions stated below:

1. The Warranty applies only within New Zealand and only to the original purchaser;
2. The following will be not be covered by the Warranty:
  - Damage due to accident, improper installation or handling, improper care and cleaning, faulty repairs, alteration, abuse or misuse (whether undertaken by a contractor, service company, or the consumer);

- Installed, maintained or used other than in accordance with the instructions furnished by Kohler New Zealand Ltd; and
- Cistern washers or rubbers;

The purchaser shall be responsible for and shall meet all charges in respect of making the defective product accessible for repair or replacement and any labour, transportation, travelling or communication expenses incurred;

Standard products may contain unavoidable manufacturing imperfections of a minor character; and

If a manufacturing defect is found, Kohler New Zealand Ltd will, as its election, refund the purchaser with the purchase price of the product or repair, provide a replacement part or product, or make an appropriate adjustment.

Apart from the provisions of the Consumer Guarantees Act 1993 (which will apply in addition to the Warranty), the Warranty is in lieu of all other warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Kohler New Zealand Ltd also disclaims any liability for special, incidental or consequential damages.

If the Englefield product is purchased for the purposes of a business, then all of the guarantees and remedies in the Consumer Guarantees Act 1993 are excluded and the Warranty periods and all other terms of the Warranty (as provided above) prevail.

If you believe that you have a Warranty claim, contact Kohler New Zealand Ltd either through your plumbing supplies retailer, or by writing. Please contact Kohler New Zealand Ltd, Attn: Customer Service Department, PO Box 100-146 NSMC, Auckland.

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, colour, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you please phone 0800 100 382.